

PROGRAM UPDATE

Issued: October 17, 2023

Trade: PARTS TECHNICIAN

To: SkilledTradesBC Training Providers
Articulation Chair
System Liaison Person
Youth Train in Trades School Districts

Subject: **PARTS TECHNICIAN Interprovincial Exams aligned to the 2020 RSOS will be implemented**

From: SkilledTradesBC Program Standards

Effective Date: December 1, 2023

Summary: Interprovincial (IP) exams aligned to the 2020 **Parts Technician** Red Seal Occupational Standard (RSOS) will be implemented by SkilledTradesBC as of December 1, 2023. Candidates who write a Parts Technician IP exam on or after December 1, 2023 will receive an exam aligned to the 2020 RSOS.

IP Table: The IP table can be found at: <https://skilledtradesbc.ca/parts-technician-red-seal>



Parts Technician

Inter-provincial examinations – Tasks and related number of questions
Number of questions on each exam - 120

Based on 2020 RSOS

Major Work Activity	Task	Number of Questions
A – PERFORMS COMMON OCCUPATIONAL SKILLS	Task 1 - Performs safety-related functions	4
	Task 2 - Uses tools and equipment	6
	Task 3 - Organizes work	5
	Task 4 - Communicates with others	4
B – PERFORMS CUSTOMER SERVICE	Task 5 - Provides services to retail customers	6
	Task 6 - Provides services to wholesale customers	6
	Task 7 - Provides services to internal customers	5
	Task 8 - Provides general customer service and support	9
C – PERFORMS PARTS ACQUISITION	Task 9 - Identifies parts	16
	Task 10 - Sources parts	13
D – PERFORMS WAREHOUSING AND INVENTORY	Task 11 - Handles parts and materials	12
	Task 12 - Performs inventory control	10
	Task 13 - Performs shipping and receiving duties	8
E - APPLIES BUSINESS PRACTICES	Task 14 - Promotes products and services	4
	Task 15 - Implements pricing formula	5
	Task 16 - Processes financial transactions	7
		120

Details: The Interprovincial Red Seal exam is a summative assessment intended to test an apprentice’s trade knowledge gained through both on-the-job experience and technical training. Exam questions are developed by certified trade worker subject matter experts (SMEs) as well as instructors and are intended to reflect trade practices in Canada. The exams are edited, translated, and peer reviewed by additional SMEs before they are implemented. The exams are developed to test the sub-tasks of the most recent Red Seal Occupational Standard.

The Parts Technician 2020 RSOS can be downloaded here: https://www.red-seal.ca/eng/trades/partspersons/2020_rs.4s_4v.2rv.3.2w.shtml

A comparative analysis of the sub-task changes from the previous standard can be found on the SkilledTradesBC trade page <https://skilledtradesbc.ca/parts-technician-red-seal>.

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cc: SkilledTradesBC Staff