

APPLIANCE SERVICE TECHNICIAN

Occupation Description

“Appliance Service Technician” refers to a person who repairs and maintains consumer related products including washers, dryers, stoves, refrigerators, dishwashers, microwave ovens and other major and small household appliances. They are also capable of servicing appliances whether electrical or gas-operated, Natural or Liquid Petroleum Gas (LPG).

For detailed information on the scope of knowledge and skills taught and assessed in this program refer to the Program Outline, available on the ITA website.

Pathways to Certification

In BC, an individual can become certified as an Appliance Service Technician by completing the Appliance Service Technician program or by challenging the certification. Apprenticeship programs are for individuals who have an employer to sponsor them and challenge programs are for individuals who have extensive experience working in the occupation and wish to challenge the certification.

Youth can begin an apprenticeship in high school through the Youth Train in Trades or Youth Work in Trades programs. The Youth Work in Trades program is available for any trade if an employer is willing to sponsor the student. Trades offered through the Youth Train in Trades vary by region; contact your local school district to find out which technical training programs are being offered through the Youth Train in Trades program in your region.

Foundation programs, where available, provide adults and youth who do not have work experience or employer sponsorship with an opportunity to gain the knowledge and skills needed to enter the occupation. Individuals who wish to enroll in a Foundation program must register directly with the training provider.

Recommended Education

The following education is recommended for apprentices entering this occupation. These are not prerequisites, but rather a desired level of skill or knowledge that will contribute to success in the industry.

- Grade 10 or equivalent including English 10, Mathematics 10 and Science 10
- Preferred: Grade 12

ITA Registration

Individuals who wish to begin an apprenticeship in this program must register with ITA along with their sponsor. Application forms for all programs are available from the ITA website. Online registration is also available for most programs through the ITA website.

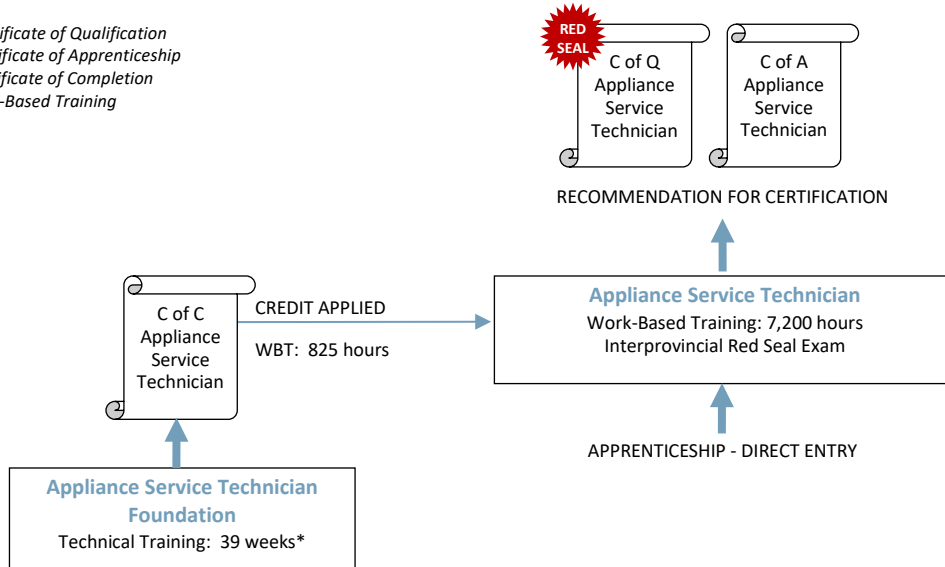
Those who wish to challenge the Appliance Service Technician certification must complete the Appliance Service Technician Challenge Application and submit it to ITA. Challenge applications are assessed for proof of workplace hours and scope of experience prior to acceptance of the individual into the Challenge pathway.



Apprenticeship Pathway

This graphic provides an overview of the Appliance Service Technician apprenticeship pathway.

C of Q = Certificate of Qualification
C of A = Certificate of Apprenticeship
C of C = Certificate of Completion
WBT = Work-Based Training



**Suggested duration based on 30-hour week*

CROSS-PROGRAM CREDITS

Individuals who hold the credentials listed below are entitled to receive partial credit toward the completion requirements of this program

None



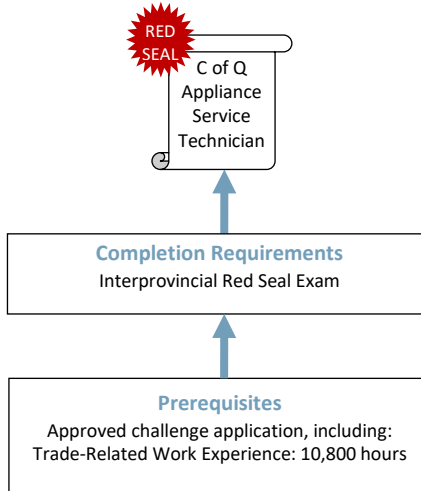
Apprenticeship Program Standards

Credentials Awarded	<ul style="list-style-type: none"> ▪ Appliance Service Technician – Certificate of Qualification with Interprovincial Red Seal endorsement ▪ Appliance Service Technician – Certificate of Apprenticeship 								
ITA Registration Prerequisites	<ul style="list-style-type: none"> ▪ Agreement signed by the employer to sponsor the apprentice 								
Completion Requirements	<p>Certification as an Appliance Service Technician is awarded upon successful completion of:</p> <table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;">Requirement</th> <th style="text-align: left;">Level of Achievement Required</th> </tr> </thead> <tbody> <tr> <td>Interprovincial Red Seal Exam</td> <td> <ul style="list-style-type: none"> ▪ Minimum 70% </td> </tr> <tr> <td>Work-Based Training</td> <td> <ul style="list-style-type: none"> ▪ 7,200 hours in DA </td> </tr> <tr> <td>Recommendation for Certification</td> <td> <ul style="list-style-type: none"> ▪ Recommendation for certification signed by the Sponsor and an individual holding credentials eligible for sign-off authority </td> </tr> </tbody> </table> <p>Note: There is no technical training requirement for the apprenticeship pathway of this program. Technical training is available, however, through the Appliance Service Technician Foundation program. Upon successful completion of the 39 week Foundation program, the apprentice will receive credit for 825 work-based training hours. Apprentices may write the Interprovincial Red Seal exam at any time, but must accumulate a total of 7,200 hours of experience working in the trade in order to receive the Certification.</p>	Requirement	Level of Achievement Required	Interprovincial Red Seal Exam	<ul style="list-style-type: none"> ▪ Minimum 70% 	Work-Based Training	<ul style="list-style-type: none"> ▪ 7,200 hours in DA 	Recommendation for Certification	<ul style="list-style-type: none"> ▪ Recommendation for certification signed by the Sponsor and an individual holding credentials eligible for sign-off authority
Requirement	Level of Achievement Required								
Interprovincial Red Seal Exam	<ul style="list-style-type: none"> ▪ Minimum 70% 								
Work-Based Training	<ul style="list-style-type: none"> ▪ 7,200 hours in DA 								
Recommendation for Certification	<ul style="list-style-type: none"> ▪ Recommendation for certification signed by the Sponsor and an individual holding credentials eligible for sign-off authority 								
Program Duration	Duration varies depending on how training is delivered, but the program generally takes four years to complete. .								
Sign-off Authority	<p>Credentials eligible to sign-off on the Recommendation for Certification:</p> <ul style="list-style-type: none"> ▪ Appliance Service Technician – Certificate of Qualification ▪ Appliance Service Technician – Interprovincial Red Seal Endorsement ▪ ITA-issued letter authorizing supervision and sign-off of apprentices in this occupation 								
Challenging a Level	<p>The following levels of technical training can be challenged for advanced placement in this program:</p> <ul style="list-style-type: none"> ▪ None 								
Cross-Program Credits	<p>Individuals who hold the credentials listed below are entitled to receive partial credit toward the completion requirements of this program</p> <table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;">Credential</th> <th style="text-align: left;">Credit(s) Granted</th> </tr> </thead> <tbody> <tr> <td>None</td> <td> <ul style="list-style-type: none"> ▪ None </td> </tr> </tbody> </table>	Credential	Credit(s) Granted	None	<ul style="list-style-type: none"> ▪ None 				
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Challenge Pathway

This graphic provides an overview of the Appliance Service Technician challenge pathway.

C of Q = Certificate of Qualification



CROSS-PROGRAM CREDITS

Individuals who hold the credentials listed below are entitled to receive partial credit toward the completion requirements of this program

None

Challenge Program Standards

Credentials Awarded	Appliance Service Technician – Certificate of Qualification with Red Seal endorsement	
ITA Registration Prerequisites	An approved Challenge Application, which includes: <ul style="list-style-type: none"> 10,800 documented hours of directly related experience working in the occupation 	
Credentials Entitled to Challenge	Individuals who hold the credentials listed below are considered to have met the prerequisites for challenging this program <ul style="list-style-type: none"> None 	
Completion Requirements	Certification as a Appliance Service Technician is awarded upon successful completion of:	
	Requirement	Level of Achievement Required
	Interprovincial Red Seal Exam	<ul style="list-style-type: none"> Minimum 70%



Foundation Program

Refer to the Apprenticeship pathway diagram for this program to see how the Appliance Service Technician Foundation program fits into apprenticeship.

Foundation Program Standards

Credentials Awarded	Appliance Service Technician – Certificate of Completion	
Enrollment Prerequisites	Contact training provider. Prerequisites vary between training institutions	
Completion Requirements	A Certificate of Completion in this program is awarded upon successful completion of:	
	Requirement	Level of Achievement Required
	Technical Training	<ul style="list-style-type: none"> ▪ Minimum 70%
Program Duration	Duration varies depending on how training is delivered, but program generally takes 39 weeks to complete, assuming 30 hours in school per week	
Credit toward Apprenticeship	Individuals who complete the Appliance Service Technician Foundation program will receive the following credit toward completion of the Appliance Service Technician apprenticeship program: <ul style="list-style-type: none"> ▪ Work-Based Training: 825 hours 	

Note: Upon successful completion of this Foundation program, the apprentice, can work as an Appliance Service Technician and will receive credit for 825 Work Based Training (WBT) hours. The apprentice may challenge the Interprovincial Red Seal exam at any time after the Foundation program has been successfully completed. The apprentice will require an additional 6,375 WBT hours (7,200 total) and successful completion of the Interprovincial Red Seal exam to receive the Interprovincial Red Seal Certification.



Supporting Documents

Appliance Service Technician Program Outline (2012) – Defines the full scope of knowledge and skills required to competently perform the occupation in BC. Available from the ITA website.

Appliance Service Technician National Occupational Analysis (2011) – Prepared by industry experts, under the guidance of the federal government, for Red Seal trades to define the national standard of competence for the trade. Available from the Red Seal website: www.red-seal.ca.

Contacts

The **Industry Training Authority (ITA)** manages BC's industry training and apprenticeship programs. Contact ITA Customer service if you have any questions regarding registration, examinations or certification for this program.

Telephone: 778-328-8700
Toll Free (within BC): 1-866-660-6011
Website: www.itabc.ca

Fax: 778-328-8701
Email: customerservice@itabc.ca

Revision History

The standards for this program were reviewed and/or updated on the dates below.

Program Standards Approved: March 2002
Updated: January 2006
Updated: February 2009
Updated: June 2011
Updated: February 2012

Program Profiles are updated regularly. Visit www.itabc.ca for the most current version.